



Supplier Survey Report

I. Company Profile:

Company Name: Central Coating Company, Inc.
Address: 165 Shrewsbury Street
West Boylston, MA 01583
Phone: (508) 835-6225
Fax: (508) 835-6228 FAX

Management:

Robert J. Killion, CEO
James Ambrose, President
David Babineau, V.P. of Engineering and Quality
Dolly Metcalfe, Customer Service
Larry Denefrio, National Sales Manager

Website: www.centralcoating.com

II. Business information:

Business Specialty: An application of EMI Shielding, Medical, Industrial, Textured and Conformal Coatings; Form in Place conductive gaskets and non-conductive gaskets, Pad Printing, Silk Screening and Value-Added Operations.

Type of Business: Corporation, Employee Owned

SIC Code: 3471

FSCM / Cage Code: 5A4H8

Total number of years in business: 30

Hours of Operation: 8:00am – 5:00pm

Shifts : 1

Square Footage of facility: 34,000

Unionized Shop: No

Total Number of Employees: 60

Engineering: 3 Quality: 6 Manufacturing: 45 Administrative: 6



III. Quality System:

1. Is your company registered to ISO 9001 Yes
2. Do you have policies for all elements of your quality system? Yes
3. Do you have procedures that explain how to accomplish all Quality system elements? Yes
4. Do you have work instructions or procedures for all jobs/tasks that effect product quality? Yes
5. Do you have records for all Quality related inspections and tests? Yes
6. Do you have responsibilities and authorities documented for all personnel whose job effects Quality? Yes
7. Do you have an organizational chart? Yes
8. Have all personnel been trained for jobs that effect Quality? Yes
9. Are records of nonconformance sent to management and does management act upon this information. Yes
10. Are all of your Quality system policies and procedures under documentation control? Yes
11. Is the quality system defined in a Quality Manual? Yes
12. Do you perform contract reviews for all contracts received? Yes
13. Are documented procedures established and maintained to control and verify the product in order ensure that the specified requirements are met? Yes



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| 14. | Are policies and procedures established and maintained to control all documents and data that relate to your Quality system? | Yes |
| 15. | Are all documents and data that relate to your Quality system reviewed for adequacy and approved by authorized personnel prior to issue? | Yes |
| 16. | Does a master document control list procedure exist that identifies the current revision status of all documents that relate to your Quality system? | Yes |
| 17. | Have policies and procedures been established and maintained to Ensure that purchased product conforms to specified requirements? | Yes |
| 18. | Are your suppliers evaluated and selected on the basis of their ability to meet all prescribed requirements? | Yes |
| 19. | Have records of acceptable suppliers been established and maintained? | Yes |
| 20. | Do you have documented procedure that detail how your assembly or manufacturing processes are carried out? | Yes |
| 21. | Do you monitor and control suitable process parameters and product characteristics during production? | Yes |
| 22. | Do you use workmanship standards? | Yes |
| 23. | Have documented policies and procedures been established for inspection and testing activities to verify that the specified requirements for the product are met? | Yes |
| 24. | Is incoming product inspected and tested prior to being used or processed? | Yes |



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| 25. | Is all product inspected and tested accordance with the quality plan or documented procedures? | Yes |
| 26. | Is all final inspection and testing performed in accordance with the quality plan or documented procedure and performed to specified requirements? | Yes |
| 27. | Do records exist that support all inspection and testing activities? | Yes |
| 28. | Do you have a Calibration system in place? | Yes |
| 29. | Is all inspection, measuring and test equipment identified with a suitable indicator or approved identification record to show the calibration status? | Yes |
| 30. | Is the inspection and test status of products identified by suitable means? | Yes |
| 31. | Have polices and procedures been established, implemented and maintained to ensure that product that does not conform to specified requirements is prevented from unintended use or installation? | Yes |
| 32. | Is the responsibility for the review of nonconforming product defined? | Yes |
| 33. | Is nonconforming product reviewed in accordance with documented procedures? | Yes |
| 34. | Do you have corrective action system? | Yes |



35. Are documented procedures established and maintained for:
- Handling? Yes
 - Storage? Yes
 - Packaging? Yes
 - Preservation? Yes
 - Delivery? Yes
36. Do you have a system for the control of Quality records? Yes
37. Do you perform internal audits of your Quality system? Yes
38. Are documented policies and procedures established for training? Yes
39. Do you use statistical techniques? Yes

Report prepared by: Bonnie Kaddy
Title: Quality Engineer
Date: 1/27/10